

ESTABLISHED 1895

June 26, 2014

Received & Inspected

JUN 27 2014

FCC Mail Room

## REDACTED-FOR PUBLIC INSPECTION

## VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

Re: Confidential Financial Information - Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

Dear Ms. Dortch:

Sierra Telephone Company, Inc. (Sierra Telephone), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422.

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION".

Please contact Linda Burton, Regulatory Manager, with any questions by telephone at 559-642-0229 or by E-mail at <a href="mailto:lindab@stcg.net">lindab@stcg.net</a>.

Sincerely, Oundy a. Huber

Cindy A. Huber Vice President Operations

**Enclosures** 

No. of Copies rec'd Use ABCDE

Sierra Telephone Company, Inc. WC Docket No. 10-90 June 26, 2014 Page 2

## Copies to:

Mr. Charles Tyler
Telecommunications Access Policy Division
Wireline Competition Bureau
445 12<sup>th</sup> Street, S.W., Room 5-A452
Washington, DC 20554

Picayune Rancheria of the Chukchansi Indians 46575 Road 417 Coarsegold, CA 93614-8776 California Public Utilities Commission Communications Division/ETC Section 505 Van Ness Avenue San Francisco, CA 94103-3298

FCC Fo	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No July 2013	. 3060-0986/OMB Control No. 3060-0819	, 46
<010>	Study Area Code	542338		Received & Ins	nected
<015>	Study Area Name	SIERRA TELEPHONE CO		110001100 & 11101	
<020>	Program Year	2015			01/
<030>	Contact Name: Person USAC should contact with questions about this data	Linda Burton	and the second second	JUN 272	U 14
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5596420229 ext.		FCC Mail P	loom
<039>	Contact Email Address: Email of the person identified in data line <030>	lindab@stcg.net	Macai e v		
ANNUA	AL REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Required Required (check box when complete)	
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	THE THE	
<200>	Outage Reporting (voice)		(complete attached worksheet)	1	
<210>		outages to report		111111	
<300>	Unfulfilled Service Requests (voice) 0	200		181811	
<310>	Detail on Attempts (voice)			IIIIII	
			(attach descrip	otive document)	
<320>	Unfulfilled Service Requests (broadband)				
<330>	Detail on Attempts (broadband)		(attach descri	iptive document)	
.400	1002				
<410>	Number of Complaints per 1,000 customers (voice)				
<420>	Mobile 0.0				
<430>		oand)		Willia V	
<440>	Fixed 0.0 Mobile 0.0			23333	
<450> <500>	Service Quality Standards & Consumer Protection Ri	ules Compliance	(check to indicate certification)	<b>/</b> /	
<510>	3123002314. pai		(attached descriptive document)	<b>/ /</b>	
<600>	Functionality in Emergency Situations 542338ca610.pdf		(check to indicate certification)	<b>/</b> /	
	342336C8010.pu1		(attached descriptive document)	/ /	
<610>					
<700>	Company Price Offerings (voice)		(complete attached worksheet)		
<710>	Company Price Offerings (broadband)		(complete attached worksheet)		
	Operating Companies and Affiliates		(complete attached worksheet)	- Tring	
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability	(if y	es, complete attached worksheet)		
(1000)	voice services nate comparability		(check to indicate certification)		
<1010>			(attach descriptive document)	111111	
<1100>	Terrestrial Backhaul (Y/N)?	61	not, check to indicate certification)	11/11/1	
<1110>			Iromolete ottocked workshoot	THE STATE OF THE S	
	Terms and Condition for Lifeline Customers		(complete attached worksheet) (complete attached worksheet)	115516 X	
	Price Cap Carriers, Proceed to Price Cap Additional D	Documentation Works		The state of the s	
	Including Rate-of-Return Carriers offiliated with Pri	7 S T 5785 S			
<2000>		ere and new resources and the second section of the	(check to indicate certification)	- This	
<2005>	Date of Deturn Continue December 1909 1445	Dagumantel - 11/- 1	(complete attached worksheet)	VIIII	
<3000>	Rate of Return Carriers, Proceed to ROR Additional I	ocumentation Works	(check to indicate certification)	V 133843	
<3005>			(complete attached worksheet)	- Villey	

ata Co	ervice Quality Improvement Reporting  Allection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338	
:015>	Study Area Name	SIERRA TELEPHONE CO	
020>	Program Year	2015	
030>	Contact Name - Person USAC should contact regarding this data	Linda Burton	
035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.	
039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@stcg.net	
110>	Has your company received its ETC certification from the FCC?	(yes / no ) O •	
111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O	
112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	S42338ca112.pdf	
	Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ine	Name of Attached Document
113>	112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire	ne	Name of Attached Document
	112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ine .	Name of Attached Document
14>	112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets	ine	Name of Attached Document
114>	112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received	ine	Name of Attached Document
113> 114> 115> 116>	112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality	ne	Name of Attached Document

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	542338
<015>	Study Area Name	SIERRA TELEPHONE CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@stcg.net

<a>&gt;</a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<<1>	<<2>	<d></d>	<e></e>	d>	<g>&gt;</g>	<h>&gt;</h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	-	-						-			
	-										
	_										

10-00 to 500 to 500 or	ice Offerings in llection Form	cluding Voice Rate I	Data				(	CC Form 481 DMB Control No. 3060-0986/ON uly 2013	AB Control No. 3060-0819
<010>	Study Area Co	ode			542338				
<015>	Study Area No	ame			SIERRA TEL	LEPHONE CO			
<020>	Program Year	<u> </u>			2015				
<030>	Contact Name	- Person USAC should	d contact regardi	ing this data	Linda Burt	ton.			
<035>	Contact Telep	hone Number - Numb	er of person ide	ntified in data line	<030> 5596420229	ext.			
<039>	Contact Email	Address - Email Addre	ess of person ide	ntified in data line	e <030> lindabesto	ng.net			
<701> <702>	Single State-v	ical Service Charge Effi vide Residential Local !	Service Charge		1/2014				
<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<0>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
		and and the control		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		The same and an arrange		Science charge	Total per mie mates and 7 ce
			<del>                                     </del>		-				
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	_		1						
	-				-				
	-	_	-		-				
			-		- See a	tached worksheet			
			-						
									tur —

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	542338
<015>	Study Area Name	SIERRA TELEPHONE CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Linds Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabastcg.net

11>	<a>&gt;</a>	42>	41>	<b2></b2>	40	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (G8)	Usage Allowance Action Taken When Limit Reached (select
				See attac	hed				
				worksheet -					
			-						

Desta   Collection Form	(800) Op	erating Companies		A		FCC Form 481
<015> Study Area Name <020> Program Year <030 Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> 5596420229 ext. <039> Contact Email Address - Email Address of person identified in data line <030> 1 indabasecg.net <810> Reporting Carrier Sierra Telephone Company, Inc. <811> Holding Company Sierra Telephone Company, Inc. <812> Operating Company Sierra Telephone Company, Inc. <813> <a><a><a><a><a><a><a><a><a><a><a><a><a>&lt;</a></a></a></a></a></a></a></a></a></a></a></a></a>						OM8 Control No. 3060-0986/OM8 Control No. 3060-0819
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> <036> Contact Email Address - Email Address of person identified in data line <030> <037 <038> Contact Email Address - Email Address of person identified in data line <030> <038> Indahearcg.net <038 <039> Reporting Carrier Sierra Telephone Company, Inc. <031> Holding Company Sierra Telephone Company, Inc. <031> Operating Company Sierra Telephone Company, Inc. <039> Contact Email Address - Email Address of person identified in data line <030> Indahearcg.net <030> Contact Email Address -	<010>	Study Area Code		542338		
<030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030> <810> Reporting Carrier Silerra Telephone Company, Inc. <811> Holding Company Silerra Telephone Company, Inc. <812> Operating Company Silerra Telephone Company, Inc. <813> <a1> <a2> <a3><a3><a1< p=""> Affiliates SAC Doing Business As Company or Brand Designation</a1<></a3></a3></a2></a1>	<015>	Study Area Name		SIERRA TELEPH	ONE CO.	
<035> Contact Telephone Number - Number of person identified in data line <030> 5596420229 ext. <039> Contact Email Address - Email Address of person identified in data line <030> 1 indahaercg.net <810> Reporting Carrier Sierra Telephone Company, Inc. <811> Holding Company Sierra Telephone Company, Inc. <812> Operating Company Sierra Telephone Company, Inc. <813> <a1> <a2> <a3> Affiliates SAC Doing Business As Company or Brand Designation</a3></a2></a1>	<020>	Program Year		2015		
Contact Email Address - Email Address of person identified in data line <030> lindaheaccg.net  Slerra Telephone Company. Inc.  Slil Holding Company Slerra Telephone Company. Inc.  Slerra Telephone Company. Slerra Telephone Company. Inc.  Slerra Telephone Company. Inc.  Slerra Telephone Company. Inc.  Slerra Telephone Company or Biera Telephone Company. Inc.  Slerra Telephone Company. Inc.	<030>	Contact Name - Person	USAC should contact regarding this data	Linda Burton		
Reporting Carrier Sierra Telephone Company. Inc.     Silly Holding Company Sierra Telephone Company. Inc.     Operating Company Sierra Telephone Company. Inc.     Affiliates SAC Doing Business As Company or Brand Designation	<035>	Contact Telephone Nur	mber - Number of person identified in data line <030>	5596420229 ex	t.	
Silvan   S	<039>	Contact Email Address	- Email Address of person identified in data line <030>	lindab@stcg.r	set	
<812> Operating Company Sierra Telephone Company, Inc.  <813> <a2> <a3> <a3> Affiliates SAC Doing Business As Company or Brand Designation</a3></a3></a2>	<810>	Reporting Carrier	Sierra Telephone Company, Inc.			
Affiliates SAC Doing Business As Company or Brand Designation	<811>	Holding Company	Sierra Tel Commications Group			
Affiliates SAC Doing Business As Company or Brand Designation	<812>	Operating Company	Sierra Telephone Company, Inc.			
	<813>		(a)>		<a>&gt;</a>	<b>43</b> >
See attached worksheet			Affiliates		SAC	Doing Business As Company or Brand Designation
				See att	ched worksh	eet
				See att	iched worksh	eet
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	13					
	9					
	9					
	154					

	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3 July 2013		
<010>	Study Area Code		542338		
015>	Study Area Name		SIERRA TELEPHONE CO	_	
030>	Program Year  Contact Name - Person USAC should contact regarding this data		2015 Linda Burton	_	
035>	Contact Telephone Number - Number of person identified in data line <03	0>	5596420229 ext.		
:039>	Contact Telephone Number - Number of person identified in data line <03		lindabwatcg.net		
920>	Tribal Government Engagement Obligation	2338ca	s920 , pdf  Name of Attached Document		
to confi demons	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Selec (Yes,N	No,		

Yes

community anchor institutions.

<922> Feasibility and sustainability planning;
<923> Marketing services in a culturally sensitive manner;
<924> Compliance with Rights of way processes
<925> Compliance with Land Use permitting requirements
<926> Compliance with Facilities Siting rules

<927> Compliance with Environmental Review processes
<928> Compliance with Cultural Preservation review processes
<929> Compliance with Tribal Business and Licensing requirements.

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338	
<015>	Study Area Name	SIERRA TELEPHONE CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindabestcg.net	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	erms and Condition for Lifeline Customers lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		542338	
<015>	Study Area Name		SIERRA TELEPHONE CO	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Linda Burton	The state of the s
<035>	Contact Telephone Number - Number of person identified in data	line <030>	5596420229 ext.	
<039>	Contact Email Address - Email Address of person identified in data	And the Control of the Control	lindab@stcq.net	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		542338ca1210.pdf	Name of Attached Document
<1220>	Link to Public Website	НТТР		
or the we	heck these boxes below to confirm that the attached document(s), on line ebsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers mure report:	0.0000		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	<b>V</b>		
<1223>	Additional charges for toll calls, and rates for each such plan.	1		

(2000) P	rice Cap Carrier Additional Documentation			FCC Form 481	
Data Col	lection Form		OMB Control No. 3060-0986		
ncluding	Rate-of-Return Corriers affiliated with Price Cap Local Exchange Carriers			July 2013	
<010>	Study Area Code	542338			
<015>	Study Area Name	SIERRA TELEPHONE CO			
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton			
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab#stcq.net			
CHECK &	ne boxes below to note compliance as a recipient of Incremental Connect Amer				
	support as set forth in 47 CFR § 54.313(b),(c),(d),(	e) the information reported on this form and	in the documents attached be	low is accurate.	
	Incremental Connect America Phase I reporting				
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))				
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))				
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))				
<2012>	2013 Frozen Support Certification				
<2013>	2014 Frozen Support Certification				
<2014>	2015 Frozen Support Certification		Ħ		
<2015>	2016 and future Frozen Support Certification				
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))				
<2016>	Certification Support Used to Build Broadband				
	Connect America Phase II Reporting (47 CFR § \$4.313(e))				
<2017>	3rd year Broadband Service Certification		<del></del>		
<2018>	5th year Broadband Service Certification				
<2019>	Interim Progress Certification				
<2020>	Please check the box to confirm that the attached document(s), on a pursuant to § 54.313 (e)[3](ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	shall provide the number, names, and	on		
			922		
		I		1	
-2021	lateria Decreas Campanilla Applications	1			
<2021>	Interim Progress Community Anchor Institutions	1			
		1		1	
		No.	of Attached Document Listing 9	lanuisad Information	
		Name o	of Attached Document Listing R	lequired Information	

	ate Of Return Carrier Additional Documentation lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2013
-			
<010>	Study Area Code	542338	
<015>	Study Area Name	SIERRA TELEPHONE CO	
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<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton	
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<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@atcg.net	
CHECK	the boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(7)(2), I further certify that th	et to 47 CFR § 54.202(a)) and, for privately held carriers, ensu- m information reported on this form and in the documents at	
(3010)	Progress Report on 5 Year Plan		- I
[3010]	Milestone Certification (47 CFR § 54.313(fX1Xi))	N Company	
	Management Commercial Lay Co. of Second Visited		
		Name of Attached Document Listing Required Inf	ormation
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	012 contains the required information pursuant to uses of community anchor institutions to which began	
(3012)	Community Anchor Institutions (47 CFR § 54.313(T)(1)(ii))		
		Name of Attached Document Listing Required Information	
	is your company a Privately Held RCR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)	88
Diesse	check these boxes to confirm that the attached document(s), on line 3017	contains the required information nursuant to \$ 54 313	MFV2) compliance regidens:
	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	, contents the required sixtings on printing to 3 or or a	(T)
(3016)	Document(s) for Balance Sheet, income Statement and Statement of Car	sh Flows	וליו
40000	bodingly in building briefly marrie buildings on buildings	542338ca3017.pdf	
		942336Ca3017.pdt	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	( )( )
(Control	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to 5 54.313(f)(2), contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	rmat comparable to RUS Operating Report for Telecommunic	ations
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ssh Flows	
(3021)	Management letter issued by the independent certified public accountant that a	performed the company's financial audit.	
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(1)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant, or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.		
	NDI 1874 INTO A STATE OF THE ST		
(3023)	Underlying information subjected to a review by an independent certified public accountant		H
(3024) (3025)	Underlying information subjected to an officer certification.  Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows	
	18.6	100	
(3026)	Attach the worksheet listing required information		
	Ĺ	Name of Attached Document Listing Required Information	
		marrie or construct openings running unduring sustamation	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@stcg.net

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

#### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

l certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: SIERRA TELEPHONE CO

Signature of Authorized Officer: CERTIFIED ONLINE

Date 06/24/2014

Printed name of Authorized Officer: Cindy Huber

Title or position of Authorized Officer: Vice President Operations

Telephone number of Authorized Officer: 5596420209 ext.

Study Area Code of Reporting Carrier:

542338

Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

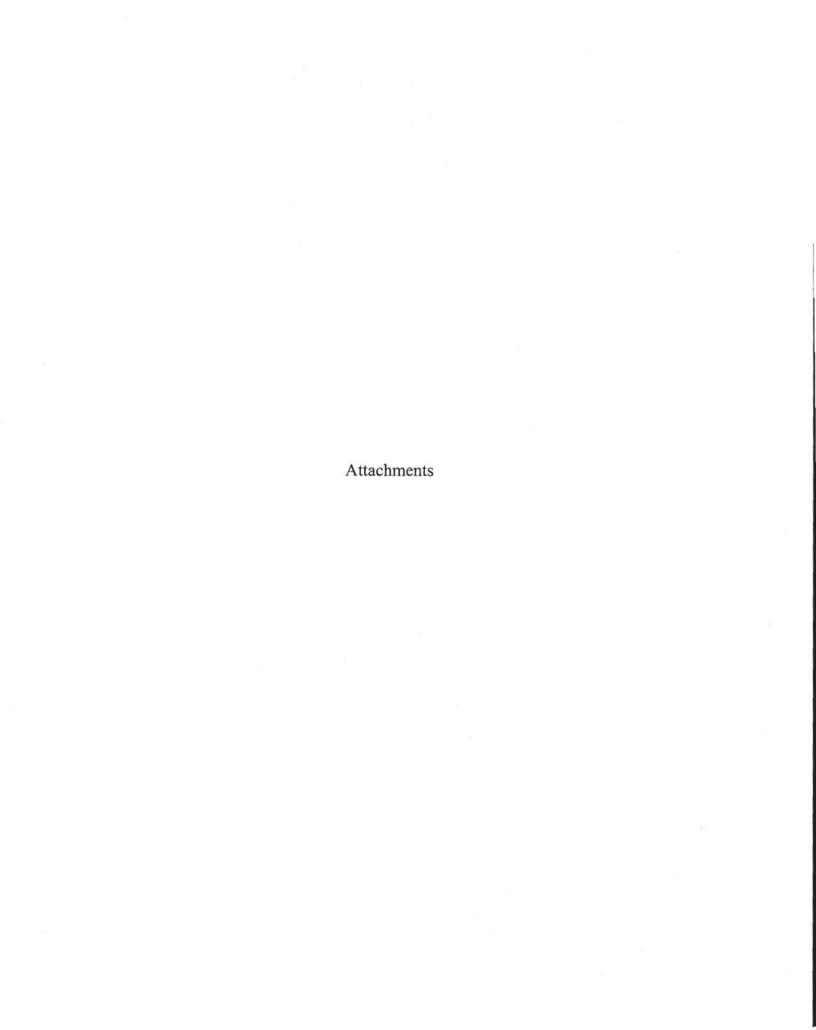
	tion - Agent / Carrier lection Form	THE RESIDENCE TO SECURITION OF THE PERSON NAMED IN COLUMN TWO	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338	
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<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@stcg.net	

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier.
also certify that I am an officer of the reporting carrier; r agent; and, to the best of my knowledge, the reports an	responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
: [ - [ - [ - [ - [ - [ - [ - [ - [ - [	orized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided eporting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Ag	nt:
Study Area Code of Reporting Carrier:	Filing Due Date for this form:



FCC Form 481: Initial Five Year Plan

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 1, 2014

Study Area Code: 542338

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2015

Contact Name: Linda Burton

Contact Telephone No.: 559-642-0229

Contact Email: lindab@stcq.net

# FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN DUE JULY 1, 2014

#### **OVERVIEW**

Sierra Telephone Company, Inc. (Sierra Telephone) is a state-certified Eligible Telecommunications Carrier (ETC) that provides Universal Service supported services to approximately service locations served by five wire centers in three exchanges. Sierra Telephone covers approximately 775 square miles in the Sierra Nevada foothills of California near Yosemite National Park. Sierra Telephone's service territory includes many recreational areas with lakes, rivers, a mixture of valley floors, rugged canyons, and rocky terrain in a very high fire danger area that includes the towns of Oakhurst and Mariposa and numerous smaller communities. Sierra Telephone's area also includes Tribal land.

Consistent with Commission requirements, this Five Year Service Quality Improvement Plan addresses only Sierra Telephone's regulated eligible telecommunications carrier operations.



# IMPROVEMENT PLANS BY YEAR (2015-2019 inclusive)

Summary descriptions of network improvements planned for the next five years in accordance with Part 54.202(a)(1)(ii) and Part 54.313(a)(1) by year and by wire center are presented in the paragraphs below and present network improvements planned for the next five years.

Detailed expenditures are summarized in the attached Excel worksheets for each wire center. Where available, the area and subscribers impacted by the improvements are identified in the worksheet. Costs are broken out by voice and broadband service.





SUMMARY DISCUSSION OF PLANS BY YEAR:

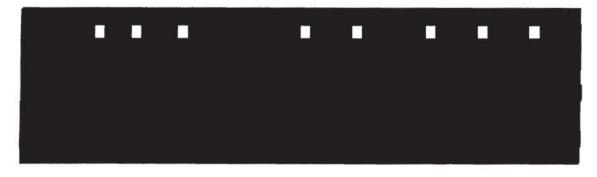
2015

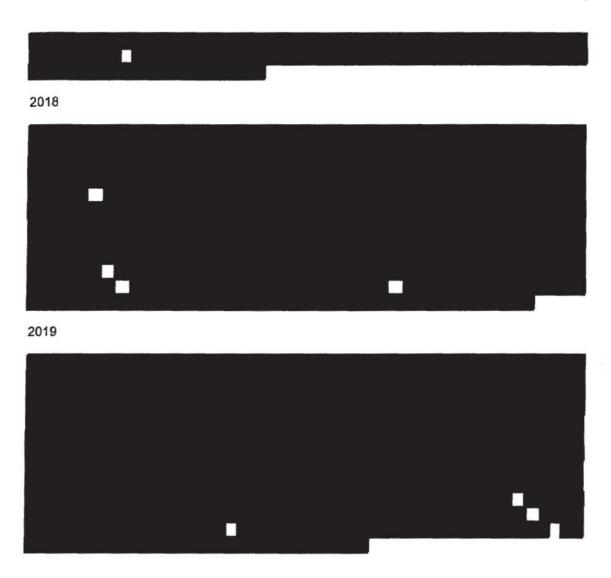


2016



2017





Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton
Contact Telephone No.: 559-642-0229

Contact Email: lindab@stcg.net

Form 481 OMB Control Nos. 3060-0986/3060-0819 July 2014

WIRE CENTER NAME COMPLETION DATE AREA IMPACTED (SQUARE MILES) (# OF DESCRIPTION OF IMPROVEMENT AMOUNT IN USF COST ESTIMATE SUPPORT AREA % BROADBAND HOUSEHOLDS) CLLI CODE POPULATION ALLOCATION REGULATED % VOICE TARGET IMPACTED 2015 2016 2017 2018 2019

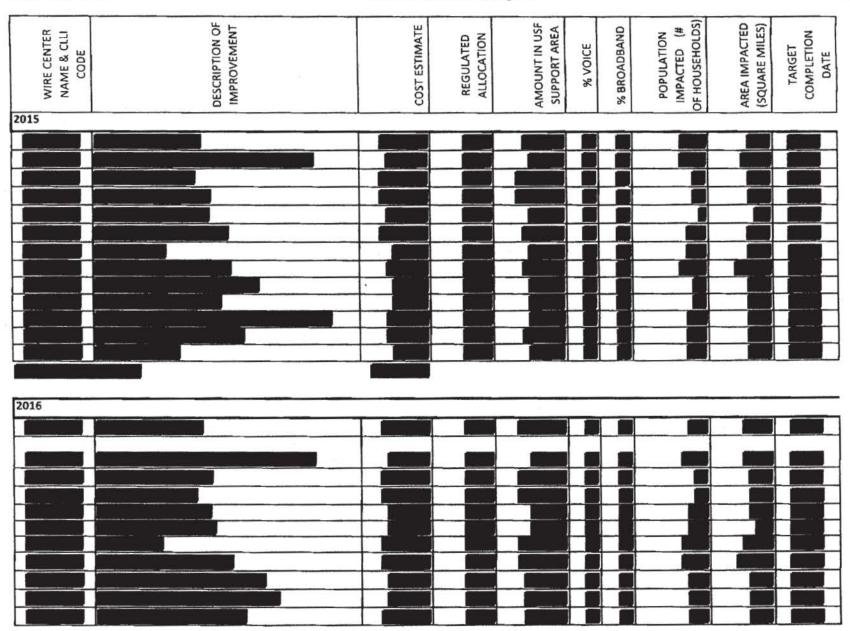
Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229

Contact Email: lindab@stcg.net

Form 481 OMB Control Nos. 3060-0986/3060-0819



Study Area Name: Sierra Telephone Co. Inc.

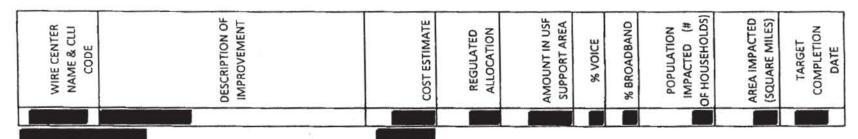
Program Year: 2015

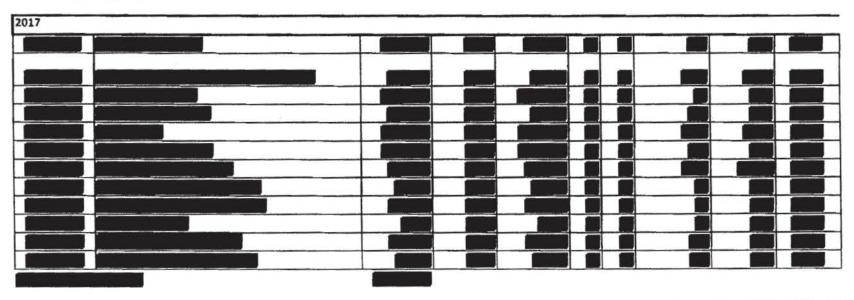
Contact Name: Linda Burton
Contact Telephone No.: 559-642-0229

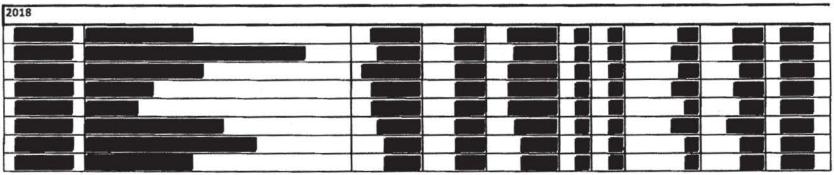
Contact Email: lindab@stcg.net

Form 481 OMB Control Nos. 3060-0986/3060-0819

July 2014







Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

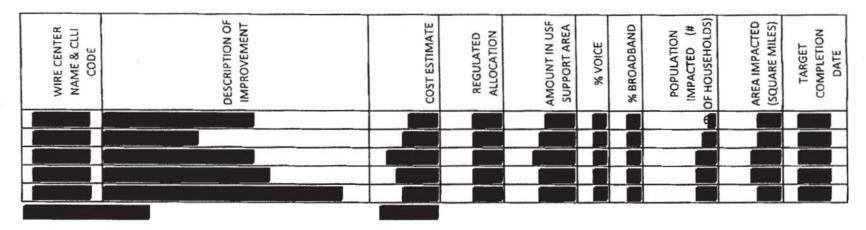
Contact Name: Linda Burton

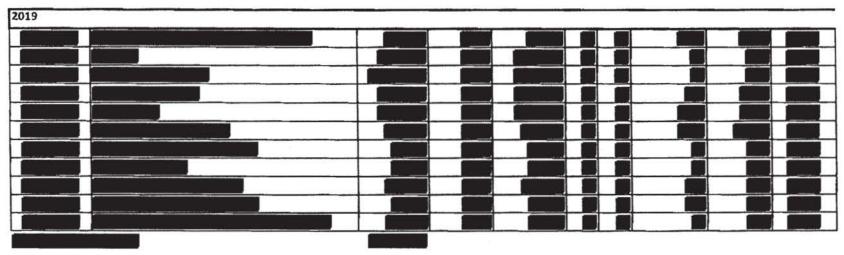
Contact Telephone No.: 559-642-0229

Contact Email: lindab@stcg.net

Form 481

OMB Control Nos. 3060-0986/3060-0819



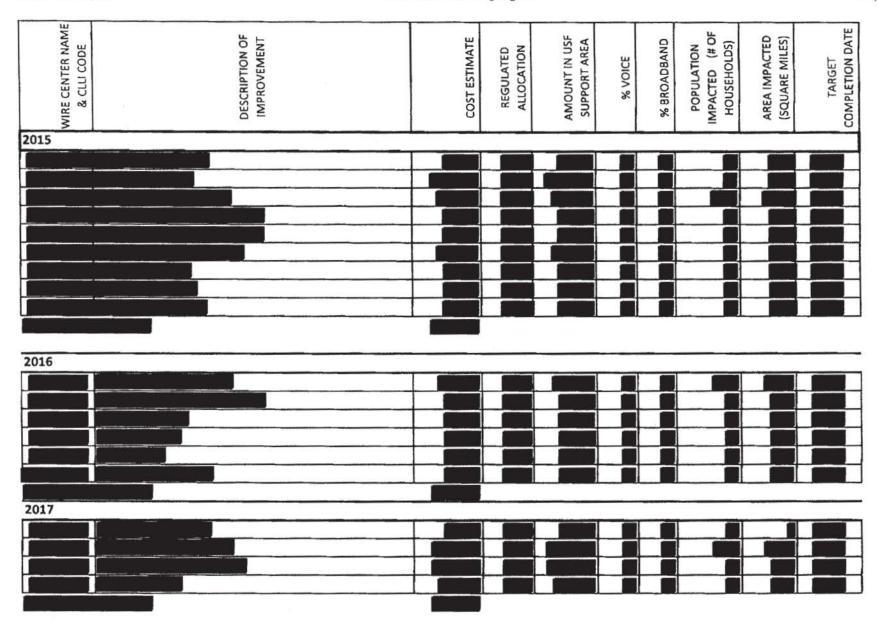


Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229 Contact Email: llndab@stcg.net

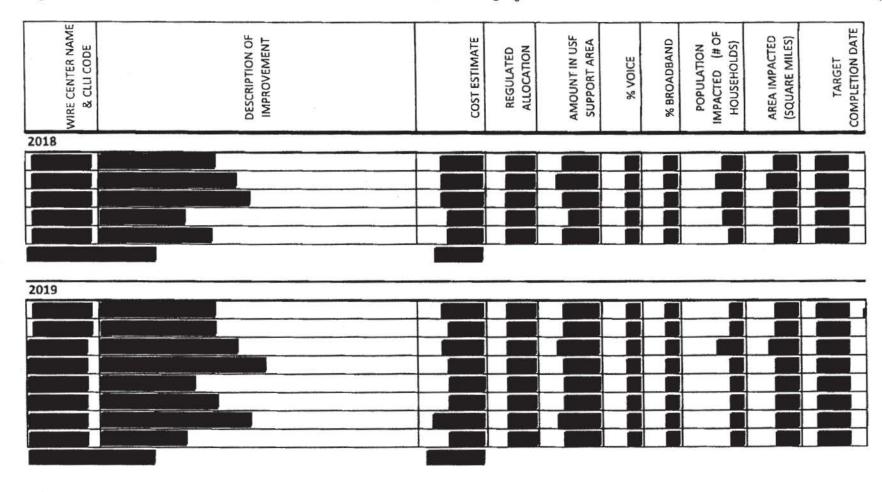
Form 481 OMB Control Nos. 3060-0986/3060-0819



Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229 Contact Email: lindab@stcg.net Form 481 OMB Control Nos. 3060-0986/3060-0819



Study Area Name: Sierra Telephone Co. Inc.

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229

Form 481 OMB Control Nos. 3060-0985/3060-0819 July 2014

Program Year: 2015 Contact Email: lindab@stcg.net MPACTED (# OF HOUSEHOLDS) DESCRIPTION OF AMOUNT IN USF WIRE CENTER NAME & CLLI CODE IMPROVEMENT COST ESTIMATE AREA IMPACTED (SQUARE MILES) SUPPORT AREA % BROADBAND TARGET REGULATED POPULATION % VOICE DATE IMPACTED 2015

2016

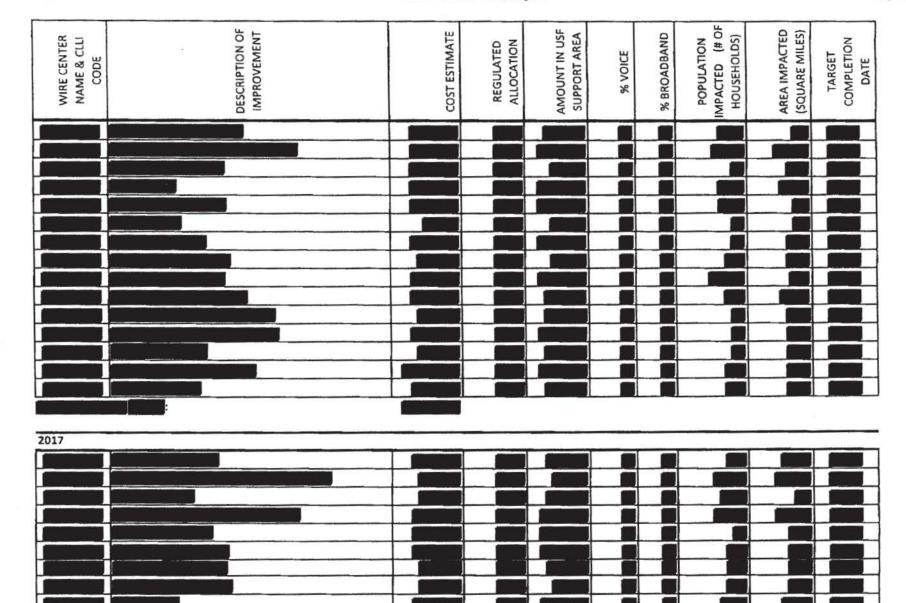
Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229 Contact Email: lindab@stcg.net

Form 481 OMB Control Nos. 3060-0986/3060-0819

July 2014

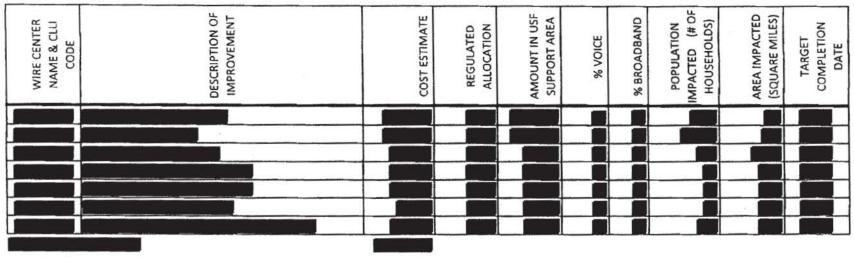


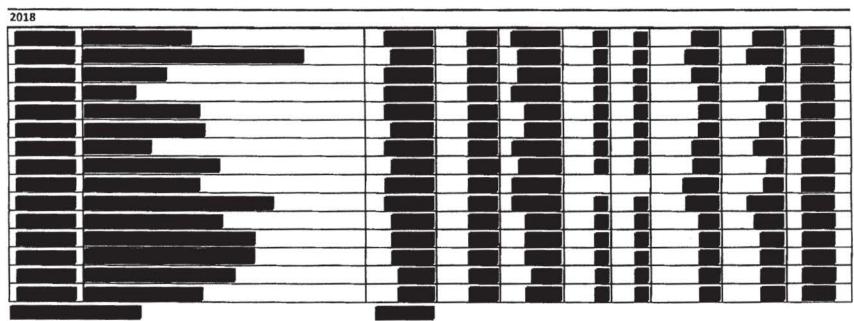
Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229 Contact Email: lindab@stcg.net

Form 481 OMB Control Nos. 3060-0986/3060-0819

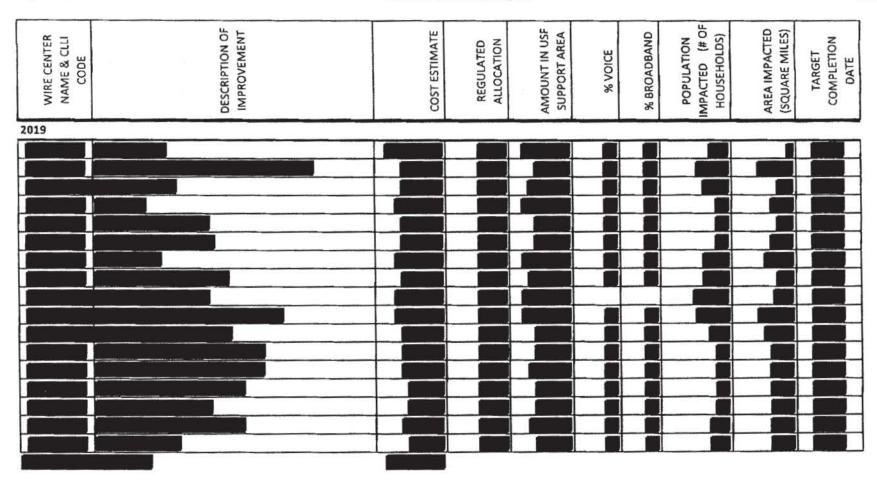




Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229 Contact Email: lindab@stcg.net Form 481 OMB Control Nos. 3060-0986/3060-0819



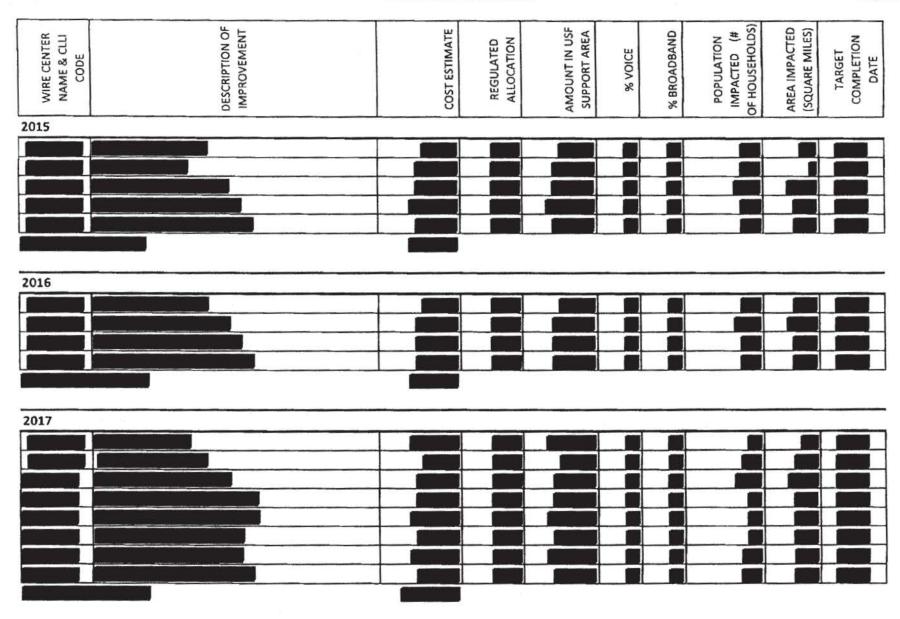
Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229

Contact Email: lindab@stcg.net

Form 481 OMB Control Nos. 3060-0986/3060-0819



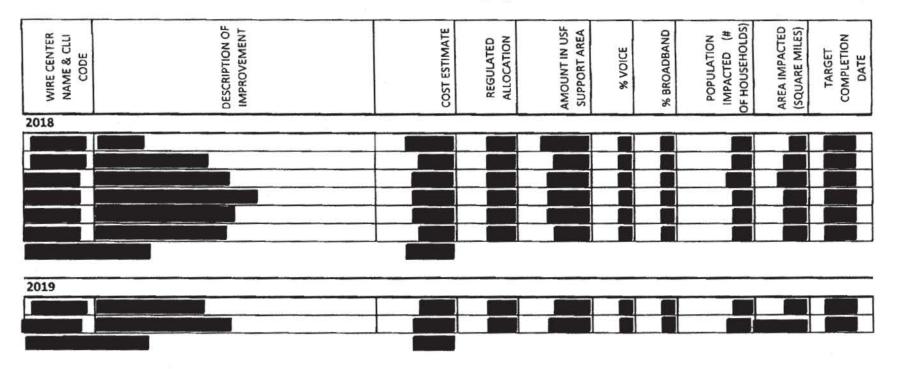
Study Area Name: Sierra Telephone Co. Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Telephone No.: 559-642-0229

Contact Email: lindab@stcg.net

Form 481 OMB Control Nos. 3060-0986/3060-0819



Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2015

Contact Name: Linda Burton Contact Number: 559-642-0229

Contack Email Address: lindab@stcg.net

Line Extension #	Date Initiated	Work Order Number	Date Cleared	Service Order Completion Date	Service Type	Reason for Delay
					ETS 100	
8298	9/11/2012				Mbps	Waiting for USFS permit

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2015

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229 Contact Email Address: <u>lindab@stcg.net</u>

Line 510: Description of Service Quality Standards and Consumer Protection Rules Compliance for 54.313(a)(5) Certification

54.313(a)(5) Certification that it is complying with applicable service quality standards and consumer protection rules.

The following statements describe Sierra Telephone's compliance with the CPUC and FCC requirements for service quality standards and consumer protection.

## Service Quality Standards

Sierra Telephone complies with the service standards of the CPUC General Order 133-C, Rules Governing Telecommunications Services – Service Quality, and CPUC General Order 168, Market Rules to Empower Consumers and to Prevent Fraud – Consumer Protection, and related orders of the CPUC.

## Consumer Protection

Sierra Telephone complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information (CPNI) and the Federal Trade Commission Red Flags Rule to prevent identity theft. Sierra Telephone has adopted CPNI and Red Flags Rule procedures, training, recordkeeping, and supervisory reviews.

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2015

Back-up Power

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229 Contact Email Address: <u>lindab@stcg.net</u>

Line 610: Functionality in Emergency Situations for 54.313(a)(6) Certification

54.313(a)(6) Certification that the carrier is able to function in emergency situations as set forth in §54.202(a)(2)

The following provides information that Sierra Telephone is able to function in emergency situations as set forth in §54.202(a)(2).

Ability to reroute traffic around damaged facilities

Capability to manage traffic spikes resulting from emergency situations

(700) Price Offerings including Voice Rate Data FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 Data Collection Form <010> Study Area Code 542338 <015> Study Area Name SIERRA TELEPRONE CO <020> Program Year 2015 <030> Contact Name - Person USAC should contact regarding this data Linda Burton <035> Contact Telephone Number - Number of person identified in data line <030> 5596420229 ext. <039> Contact Email Address - Email Address of person identified in data line <030> lindabsstcg.net 1/1/2014 <701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	40
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
CA	Coarsegold		FR	20.25	6.5	0.1	0.0	26.85
CA	Raymond		FR	20.25	6.5	0.1	0.0	26.85
CA	Mariposa		FR	20.25	6.5	0,1	0.0	26.85
CA	Coarsegold		FR	16.0	6.5	0.08	0.0	22.58
CA	Raymond		FR	16.0	6.5	0.08	0.0	22.58
CA	Mariposa		PR	16.0	6.5	0.08	0.0	22.58
					L-,,			

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	542338
<015>	Study Area Name	SIERRA TELEPHONE CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton
<035>	Contact Telephone Number - Number of person identified in data line <030>	\$596420229 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindahaurg net

<a1></a1>	<82>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2:< th=""><th></th><th>Usage Allowance</th><th><d4> Usage Allowance</d4></th></d2:<>		Usage Allowance	<d4> Usage Allowance</d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)		Action Taken When Limit Reached (select)
CA	ALL	69.95	0.0	69.95	12.0	1.0	0.0	Other, none
CA	ALL	54.95	0.0	54.95	5.0	1.0	0.0	Other, none
CA	ALL	99.55	0.0	99.95	12.0	3.0	0.0	Other, none
-							-	
	-							
		-						
-								
		1						

Deres Const	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	542338		16
<015>	Study Area Name	SIERRA TELEPHONE	co	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Linda Burton		
<035>	Contact Telephone Number - Number of person identified in data line <030>	5596420229 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	lindab@stcg.net		
<810>	Reporting Carrier Sierra Telephone Company, Inc.			
<811>	Holding Company Bierra Tel Commications Group			
<812>	Operating Company Sierra Telephone Company, Inc.			
<813>	<a1></a1>	1	<a2></a2>	435
<813>	Affiliates		SAC	Doing Business As Company or Brand Designation
	Sierra Tel Business Systems			Sierra Tel Answering Service
	Sierra Tel Business Systems			Sierra Answering Service
	Sierra Tel Business Systems			Sierra Tel Business Center
	Sierra Cellular, Inc.			
	Sierra Tel Logic			
	Sierra Tel Internet			STI
- 6	Sierra Tel Internet			Sierra Television
	Sierra Telephone Long Distance			Sierra Tel Long Distance
	Sierra Tel Broadband			
	California RSA No. 3 Limited Partnershi	p		Golden State Cellular
	California RSA No. 4 Limited Partnershi	р		Verizon Wireless
	CVIN, LLC			Central Valley Telecom dba Vast Networks
-	CVIN, LLC			Vast Networks
9				
-				
12				<del> </del>
-				

Study Area Code: 542338

Study Area Name: Sierra Telephone Company, Inc.

Program Year: 2015

Contact Name: Linda Burton

Contact Telephone Number: 559-642-0229 Contact Email Address: <u>lindab@stcg.net</u>

Line 920: Tribal Land Offerings for 54.313(a)(9)(i-v) for Picayune Rancheria of Chukchansi Indians of California (Chukchansi)

Chukchansi Tribal Lands are located in many areas of Sierra Telephone's service territory. These areas have always been served in conjunction with telecommunications and broadband service provided to all of Sierra Telephone's customers.

Approximately 10 years ago, the Chukchansi Tribe established a large resort casino, the Chukchansi Gold Resort and Casino, in Coarsegold, California. Sierra Telephone worked closely with Chukchansi representatives to engineer, build, and provide the telecommunications and broadband services needed to support this large project. Sierra Telephone and its affiliates continue to work to assess, anticipate, and deploy services for the Chukchansi Gold Resort and Casino, Tribal businesses, Tribal agencies, and Tribal residential locations.

During this reporting period (January 1, 2013 – December 31, 2013) business contacts were made and planning discussions were held with Chukchansi Tribal Government leaders and representatives by Sierra Telephone's staff and decision-makers. Meetings and discussions were challenging due to legal disputes among factions of the Tribe related to Tribal Government authority.

SCHEDULE CAL. P.U.C. NO. A4 6<sup>th</sup> Revised Sheet 1 Cancels 5<sup>th</sup> Revised Sheet 1

#### A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

#### 4.1 GENERAL INFORMATION

# 4.1.1 APPLICABILITY

Applicable to eligible residence customers for Universal LifeLine Telephone Service (ULTS), also known as California LifeLine Service, furnished pursuant to the Moore Universal Telephone Service Act, the Federal Lifeline Program, and the Federal Enhanced Lifeline and Federal Tribal Link-Up Programs for eligible residents of Tribal lands. Eligible residents of Tribal lands consist of qualifying low-income consumers residing on Tribal lands, and in accordance with General Order 153.

#### 4.1.2 TERRITORY

Within the exchange area of all exchanges as said areas are defined on maps filed as part of the tariff schedules.

# 4.2 RATES AND CHARGES\*

MONTHLY
RATE

#### A. Access Line Service

#### 1. Local Flat Rate Service

a.	Individual Access Line	\$20.25	
	Federal Lifeline Credit	-2.75	(R)
	California Specific Support Credit	-11.39	(1)
	California LifeLine One Party Flat Service	\$6.11	2.02

(To be inserted by utility)		Issued by	(To be insert	(To be inserted by Cal. P.U.C.)		
Advice Letter No.	408	Harry H. Baker	Date Filed	July 6, 2012		
· -		NAME	Effective	August 1 2012		
Decision No.		President	Effective August 1, 201			
		TITLE	<ul> <li>Resolution N</li> </ul>	o.		

<sup>\*</sup>The difference between the rates and charges in this schedule and the regular tariffed rates and charges is recovered from the California ULTS Fund, the Federal Lifeline Program, and the Federal Tribal Link-Up Program.

A.

# A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

# 4.2 RATES AND CHARGES\* - Continued

		MONTHLY	
Acce	ss Line Service - Continued	RATE	
1. L	ocal Flat Rate Service - Continued		
b	. Two-Party** Access Line Federal Lifeline Credit California Specific Support Credit California LifeLine Two Party Flat Service	\$16.00 -2.75 - <u>10.02</u> 3.23	
С	Qualifying residents of Tribal Lands Individual Access Line Federal Lifeline Credit Federal Enhanced Lifeline Credit	20.25 -2.75 - <u>17.50</u>	(1) (D)
	Enhanced Lifeline One Party Flat Service	0.00***	(5)
2. T	oll Blocking/Toll Restriction	No Charge	
3. F	C.C. Subscriber Line Charge**** Federal Subscriber Line Lifeline Credit	6.50 - <u>6.50</u> No Charge	

(To be inserted by utility)		Issued by	(To be inserted	by Cal. P.U.C.)
Advice Letter No.	416	Harry H. Baker	Date Filed	Dec 13, 2012
Annual Country States		NAME	Effective	Jan 1, 2013
Decision No.		President	Jan 1, 2	
		TITLE	Resolution No	

<sup>\*</sup>The difference between the rates and charges in this schedule and the regular tariffed rates and charges is recovered from the California ULTS Fund, the Federal Lifeline Program, and the Federal Tribal Link-Up Program.

<sup>\*\*</sup>Grandfathered/Frozen service effective October 27, 2010. See Schedule Cal. P.U.C. No. A2, General Regulations, 2.1.2.A.

<sup>\*\*\*</sup>Rates include changes required by the Federal Communications Commission Wireline Competition (WC) Docket No. 11-42, In the Matter of Lifeline and Link Up Reform and Modernization, as adopted by F.C.C. Order No. 12-11, effective May 1, 2012.

<sup>\*\*\*\*</sup>The Subscriber Line Charge is located in National Exchange Carrier Association (NECA)
Tariff FCC No. 5 Section 17.1.2.

4.2 RATES AND CHARGES - Continu
---------------------------------

NON-RECURRING CHARGE

- B. Service Connection and Change/Conversion Charges\* - Applicable to all grades of service

  - 1. Each Connection of ULTS Primary Residence Access Line\*

a.	New Service Connection - Non-Tribal Customer		(T)
	(1) Service Order Charge (SOC)	\$18.75	
	State SOC LifeLine Credit	-9.38	(T)
	(2) Network Access Charge (NAC)	28.00	
	State NAC LifeLine Credit	-28.00	(T)
	ULTS Service Connection** Charge	9.37	
	State NAC LifeLine Credit	-28.00	(T)

b.	New Service Connection - Eligible Resident of Tribal L	and	(N)
	(1) Service Order Charge (SOC)	\$18.75	
	Federal SOC LifeLine Credit	-18.75	(1)
	(2) Network Access Charge (NAC)	28.00	
	Federal NAC LifeLine Credit	-14.00	
	State NAC LifeLine Credit	-14.00	
	Tribal Link-Up Service Connection*** Charge	0.00	(R)
c.	Service Reconnection**** Same Location		(N) (T)

C.	Service Reconnection Same Location	
	(1) Service Order Charge (SOC)	\$9.37
	(2) Network Access Charge (NAC)	14.00
	State NAC LifeLine Credit	-14.00
	ULTS Service Connection** Charge	9.37

<sup>\*</sup>Subject to limitations as set forth in Special Conditions 4.3.F following.

8.8		(Continued)		
(To be inserted by uti	lity)	Issued by	(To be inserted	by Cal. P.U.C.)
Advice Letter No.	405	Harry H. Baker	Date Filed	April 6, 2012
Decision No.		President	Effective	April 6, 2012
		TITLE	Resolution No	

<sup>\*\*</sup>In accordance with General Order 153, the ULTS connection charge and the ULTS conversion charge shall equal the lower of (i) \$10.00 or (ii) 50% of the utility's regular tariffed service connection or service conversion charge for the installation or conversion of a single residential telephone connection. There shall be no limit to the number of times that a ULTS customer may pay the non-recurring ULTS charge for service conversion.

<sup>\*\*\*</sup>See Special Condition 4.3.B. for Federal Tribal Link-Up qualification requirements.

<sup>\*\*\*\*</sup>See Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges, 18.2 A and 18.2.B for the rules applicable to SOC and NAC charges for service reconnections.

#### 4.2 RATES AND CHARGES - Continued

NON-RECURRING CHARGE

(L)

- B. Service Connection and Change/Conversion Charges\*
  - Applicable to all grades of service Continued

1. Each Connection of ULTS Primary Residence

- d. Service Reconnection\*\* Same Location
  (1) Service Order Charge (SOC) \$18.75
  - Service Reconnection\*\* Same Location

    (1) Service Order Charge (SOC) \$18.75
    State SOC LifeLine Credit -9.38 (T)

    (2) Network Access Charge (NAC) 28.00
    State NAC LifeLine Credit -28.00
    ULTS Service Connection\*\*\* Charge 9.37 (L
- Change/conversion in class, type, or grade of service\* to connect to ULTS

  - Each change to add or remove toll restriction

Service Order Charge

No Charge

- \*Subject to limitations as set forth in Special Conditions 4.3.F following.
- \*\*See Schedule Cal. P.U.C. No. A18, Multi-Element Service Charges, 18.2 A and 18.2.B for the rules applicable to SOC and NAC charges for service reconnections.
- \*\*\*In accordance with General Order 153, the ULTS connection charge and the ULTS conversion charge shall equal the lower of (i) \$10.00 or (ii) 50% of the utility's regular tariffed service connection or service conversion charge for the installation or conversion of a single residential telephone connection. There shall be no limit to the number of times that a ULTS customer may pay the non-recurring ULTS charge for service conversion.
- (L) Material previously shown on Cal. P.U.C. Sheet No. 2.

(To be inserted by utility)		Issued by	(To be inserted	by Cal. P.U.C.)
Advice Letter No.	405	Harry H. Baker	Date Filed	April 6, 2012
Decision No.		NAME	Effective	April 6, 2012
		President TILE	Resolution No	

4.2	RATES	AND	CHARGES	S - Continued
7.2	IVAILU	AL AL	OI IN OL	

MONTHLY RATE

C. Surcharges

No Charge

Rates 4.2.A. and B. preceding are exempt from the following surcharges:

California High Cost Fund (CHCF)-A Surcharge
CHCF-B Surcharge
California Advanced Services Fund (CASF)
California Teleconnect Fund Surcharge
California Relay Service and Communications Device
Fund Surcharge
ULTS Surcharge
California Public Utilities Commission (CPUC) User Fee

(N)

- D. Deposits\*
  - 1. A deposit is not required to initiate ULTS service.
  - A deposit may be required to maintain basic service if the customer no longer qualifies for ULTS.
  - 3. A deposit may be required for non-ULTS service(s).

(To be inserted by utility)		Issued by	(To be inser	(To be inserted by Cal. P.U.C.)	
Advice Letter No.	399	Harry H. Baker	Date Filed	October 13, 2011	
Decision No.		NAME	Effective	December 1, 2011	
		President	The second secon		
		TITLE	Resolution N	No. T-17321	

<sup>\*</sup> Subject to limitations as set forth in Special Conditions 4.3.H. 1. through 4. following.

#### 4.3 SPECIAL CONDITIONS

- A. Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements:
  - The residence at which the service is requested is the customer's principal place of residence in California. An applicant for ULTS may report only one address in this state as his/her principal place of residence.

A residence as defined in General Order 153, Section 2.45 is that portion of an individual house, building, flat or apartment (a dwelling unit) occupied entirely by a single family or individual functioning as one domestic establishment. A room or portion of a dwelling unit occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate residence for the application of ULTS.

- The customer and the members of the customer's household collectively have one, and only one, ULTS line, except as provided for in accordance with General Order 153, Sections 5.1.8 and 5.1.9.
- The customer's eligibility meets either the income-based criterion or the program-based criterion.
- 4. Income-Based Limits and Requirements

Income-based criterion allows a customer to enroll in ULTS based on his/her household income, i.e. members of the customer's household collectively earn no more than the following amount of annual income:

	ULTS Income Limits	
Household Size	Effective 6/1/13-5/31/14	(T)
1,2	\$25,100	(1)
3	29,300	Ϋ́
4	35,400	1
Each Additional Member	6,100	(i)

(To be inserted by utility)		Issued by	(To be inse	(To be inserted by Cal. P.U.C.)	
Advice Letter No.	418	Harry H. Baker	Date Filed	April 12, 2013	
Decision No.		NAME	Effective	June 1, 2013	
		President	Resolution No.		

(D)

#### A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

- 4.3 SPECIAL CONDITIONS Continued
  - A. Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements: - Continued
    - 4. Income-Based Limits and Requirements Continued
      - a. The income used to determine eligibility for the ULTS program shall be based on total household income, defined in General Order 153, Section 2.5.7, as all revenues, from all household members, from whatever source derived, whether taxable or non- taxable, including, but not limited to: wages, salaries, interest, dividends, spousal support and child support, grants, gifts, allowances, stipends, public assistance payments, social security and pensions, rental income, income from self-employment and cash payments from other sources, and all employment-related, non-cash income.
      - b. For households with self-employed members, the "income from self-employment" shown on IRS Form 1040, Schedule C, Line 29 shall be used in the determination of whether a household is eligible to participate in the ULTS program.
      - Borrowed money shall not be considered as income when determining eligibility for the ULTS program.
      - d. Funds transferred from one account to another, such as from a savings account to a checking account, shall not be considered as income when determining eligibility for the ULTS program, even if such funds are used for living expenses.
      - e. The customer must provide income documentation substantiating his/her household income. Acceptable income documents are:
        - (1) Prior year's state, federal, or tribal tax return
        - (2) Current income statement from an employer or paycheck stub for three consecutive months worth of the same type of statements within the last 12 months
        - (3) Statements of benefits from Social Security, Veteran's Administration
        - (4) Statement of benefits from retirement/pension, Unemployment/Workmen's Compensation
        - (5) A divorce decree
        - (6) Child support document
        - (7) Other official documents

(To be inserted by utility)		Issued by	(To be inserted by Cal. P.U.C.)		
Advice Letter No.	399	Harry H. Baker	Date Filed	Octob	per 13, 2011
Decision No.		NAME	Effective Dece		mber 1, 2011
		President	Directive -	Deceil	ibel 1, 2011
		TITLE	Resolution	No.	T-17321

(T)

## A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

- 4.3 SPECIAL CONDITIONS Continued
  - A. Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements: Continued
    - 5. Program-based criterion allows a customer to enroll in ULTS based on the customer's or a member of the household's participation in any of the means-tested programs approved by the Commission. Approved meanstest programs are:
      - a. Medicaid or Medi-Cal
      - Supplemental Nutrition Assistance Program (SNAP), Formerly known as Food Stamps

c. Supplemental Security Income (SSI)

- d. Federal Public Housing Assistance or Section 8
- e. Low Income Home Energy Assistance (LIHEAP)
- f. Temporary Assistance for Needy Families (TANF) Also known in California as: California Work Opportunity and Responsibility For Kids (CalWORKs) Stanislaus Work Opportunity and Responsibility for Kids (StanWORKs) Welfare to Work (WTW) Greater Avenues for Independence (GAIN)
- g. National School Lunch Program (NSLP)
- h. Tribal TANF
- i. Bureau of Indian Affairs General Assistance
- j. Head Start Income Eligible (Tribal Only)
- k. Healthy Families Category A
- I. Women, Infants, and Children Program (WIC)
- No person who is claimed as a dependent on another person's income tax return shall be eligible for ULTS.

(To be inserted by utility)		Issued by	(To be inserted by Cal. P.U.C.)	
Advice Letter No.	405	Harry H. Baker	Date Filed	April 6, 2012
Decision No.		NAME	Effective	April 6, 2012
		President	Resolution No.	27

4.3	SPECIAL	CONDITIONS -	Continued
7.0		CONDITIONS -	Continued

- A. Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements: - Continued
  - 7. A household shall be eligible to receive two ULTS lines if:
    - a. The household meets all ULTS eligibility criteria set forth in 4.3.A.1. through 4.3.A.6. preceding,
    - b. The household has a disabled member who has immediate and continuous access within the household to a teletypewriter (TTY) device (T) or a 2-line CapTel device which is a functional equivalent of a TTY device, and (T)
    - c. The TTY or a 2-line CapTel device is issued by the Deaf and Disabled
       Telecommunications Program (DDTP) or a medical certificate indicating
       the household member's need for a TTY or a 2-line CapTel device is
       submitted.
  - All ULTS rules and regulations that apply to the one ULTS line shall apply equally to the second ULTS line provided to a household.
  - A customer denied ULTS eligibility for not being a member of a program listed in 4.3.A.5 following, who can demonstrate membership in a countyequivalent means-test program can appeal the denial decision with the Commission Consumer Affairs Branch (CAB).
  - Customers will incur regular tariff rates and charges until completion of the ULTS certification process.
  - Customers will be converted to ULTS service upon the Utility receiving confirmation of the customer's eligibility from the Commission or California LifeLine administrator.
  - 12. Once certified, the Utility will apply the ULTS discount to the customer's next bill retroactively to the application date and if the net credit is at least \$10.00, the customer may request a refund check from the Utility.

(To be inserted by utility)		Issued by	(To be inserted	d by Cal. P.U.C.)
Advice Letter No.	400	Harry H. Baker	Date Filed	Nov 22, 2011
Decision No.		NAME	Effective	Nov 28, 2011
		President	Resolution No	

#### 4.3 SPECIAL CONDITIONS - Continued

- A. Universal LifeLine Telephone Service (ULTS) is available to all residence customers who meet the following eligibility requirements: - Continued
  - 13. Customers that verbally certify they meet the ULTS income limits and have proof of income, or participate in an approved public program will receive a certification form in the mail from the Commission's certifying agent for completion and submission.
  - 14. The completed certification form must be returned and received by the Commission's certifying agent by the due date indicated on the form.
  - 15. Any customer who fails to return the ULTS form or otherwise qualify for ULTS by the certification date shall have their application rejected.
  - 16. The Utility shall not knowingly enroll a customer into the ULTS program who does not meet the ULTS eligibility criteria and the Utility shall not knowingly allow a customer to remain in the ULTS program who does not meet the ULTS eligibility criteria.
  - The Utility shall not link the availability of discounted phone service under the ULTS program with the sale of non-ULTS services.
  - 18. The Utility must inform the customer that he or she may opt to receive the instruction form for completing the certification form in Braille (English Only), or the instructions and the form in large print.
  - 19. If a customer has previously been certified while participating in the program with another carrier and subsequently changes carriers, while maintaining eligibility in all other respects, the customer shall not be required to go through the certification process as long as the change of carriers occurs within a 30-day period. If a customer changes his or her principle place of residence, while maintaining eligibility in all other respects, the customer shall not be required to go through the certification process as long as the change of residence is within a 30-day period.
  - LifeLine service is a non-transferrable benefit. An eligible LifeLine customer may not transfer his or her telephone service to anyone.
  - 21. Pursuant to 47 C.F.R §54.410(d), an applicant applying for discounts from the Universal LifeLine Telephone Service (California LifeLine) program must provide his or her date of birth and the last four digits of his or her SSN on the Application Form provided by the California LifeLine Administrator.

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(To be inserted by utility)		Issued by	(To be inserted by Cal. P.U.C.)	
Advice Letter No.	415	Harry H. Baker	Date Filed	Nov 5, 2012
Decision No.		NAME	Effective Fe	Eab 1 2012
		President	Ellective	Feb 1, 2013
		TITLE	Resolution No.	

# 4.3 SPECIAL CONDITIONS - Continued

 Federal Enhanced Lifeline and Tribal Link-Up Benefits and Qualification Requirements for Federally-Designated Tribal Lands

## 1. Description

The following Enhanced Lifeline and Tribal Link-Up program benefits and qualification standards apply to all eligible residents of Tribal lands, which consist of qualifying low-income consumers residing on Tribal lands. The term "Tribal lands" means any federally recognized Indian tribe's reservation, Pueblo, Colony, including former reservations in Oklahoma, Alaska Native regions established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688); Indian allotments; Hawaiian Home Lands, as defined in the Code of Federal Regulations, part 54 section 54.400, and any off reservation lands designated as Tribal lands by the Federal Communications Commission Wireline Competition Bureau and the Office of Native Affairs and Policy.

#### 2. Qualifications

In addition to the qualification standards set out in Section 4.3.A preceding for Enhanced Lifeline and Tribal Link-Up program participants, eligible residents of Tribal lands, which consists of low-income consumers residing on Tribal lands, may qualify for these programs if they participate in any one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations (FDPIR). Those who qualify under the provisions of this paragraph must provide written certification of such qualification under penalty of perjury and must further agree to notify the Company if the customer ceases to participate in the program or programs.

#### 3. Lifeline and Link-Up Benefits

Additional federal Enhanced Lifeline support of up to \$25.00 will be applied to the monthly local service rate, not to exceed the sum of the monthly local service rate, as shown in 4.2.A.1.a, preceding, inclusive of the federal End-User Common Line charge. Federal Tribal Link-Up support will be provided for a 100% reduction, up to \$100, of the customary charge for commencing telecommunications service for a single telecommunications connection at a Tribal lands customer's principal place of residence, including line extension charges. An eligible resident of Tribal lands may receive the benefit of the Tribal Link-Up program for a second or subsequent time only for otherwise qualifying commencement of telecommunications service at a principal place of residence with an address different from the address for which Tribal Link-Up assistance was provided previously.

(To be inserted by utility)		Issued by	(To be inserted	by Cal. P.U.C.)
Advice Letter No.	408	Harry H. Baker	Date Filed	July 6, 2012
Decision No.		NAME	Effective	August 1, 2012
Decision No.	-	President	Resolution No.	

(T)

(N) (N)

## A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

## 4.3 SPECIAL CONDITIONS - Continued

- C. ULTS is available to eligible customers subscribing to the flat rate residence individual and two-party\* line service.
- D. All ULTS customers are entitled to receive every one of the service elements of ULTS, and every utility is required to offer all of the service elements of ULTS to each of its ULTS customers. The service elements of ULTS are as follows:
  - Access to (a) single party local exchange service, or (b) service that is equivalent, in all substantial respects, to single party local exchange service.
  - Access to all interexchange carriers offering service in the ULTS customer's local exchange.
  - 3. Ability to place calls.
  - 4. Ability to receive free unlimited incoming calls.
  - 5. Free touch-tone dialing.
  - Free unlimited access to 9-1-1/E9-1-1.
  - Access to local directory assistance (DA). Each utility shall offer to its ULTS
    customers the same number of free DA calls that the utility provides to its
    non-ULTS residential customers.
  - 8. Access to foreign Numbering Plan Areas.
  - 9. ULTS rates and charges.
  - 10. Customer choice of flat-rate local service or measured-rate local service. The 17 smaller LECs identified in D.96-10-066 do not have to offer ULTS customers the choice of flat or measured-rate local service, unless the smaller LEC offers this option to its non-ULTS residential customers.
  - Free provision of one directory listing per year as provided for in Decision No. 96-02-072.
  - 12. Free white pages telephone directory.
  - Access to operator service.
  - 14. Voice grade connection to the public switched telephone network.
  - 15. Free access to 800 or 800-like toll-free services.

*Grandfathered/Frozen s	service effective	October 27,	2010. Se	e Schedule Cal. P.U.C.
No. A2, General Regula	ations, 2.1.2.A.			

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(To be inserted by utility)		Issued by	(To be insert	(To be inserted by Cal. P.U.C.)		
Advice Letter No.	382	Harry H. Baker	Date Filed	August 11, 2010		
Decision No.		NAME Effective Octobe		October 27, 2010		
Decision No.		President	Resolution No	. T-17291		

#### 4.3 SPECIAL CONDITIONS - Continued

- D. All ULTS customers are entitled to receive every one of the service elements of ULTS, and every utility is required to offer all of the service elements of ULTS to each of its ULTS customers. The service elements of ULTS are as follows: -Continued
  - Access to telephone relay services as provided for in Pub. Util. Code § 2881 et seq.
  - Toll-free access to customer service for information about ULTS, service activation, service termination, service repair, and bill inquiries.
  - Toll-free access to customer service representatives fluent in the same language (English and non-English) in which ULTS was originally sold.
  - 19. Free access to toll-blocking service.
  - Free access to toll-control service, but only if (a) the utility is capable of
    offering toll-control service, and (b) the ULTS customer has no unpaid bill
    for toll service.
  - Access to two residential telephone lines if a low-income household with a disabled person requires both lines to access ULTS.
  - Free access to the California Relay Service via the 7-1-1 abbreviated dialing code.
- E. ULTS is restricted to residence local exchange service including all applicable extended area service. Foreign Exchange Services are excluded from this offering.
- F. Discounted Non-Recurring Charges
  - 1. Service Connection Charge
    - The ULTS connection charge is applicable to all qualifying households residing at the same address.
    - The ULTS connection charge is applicable at any time a qualifying household:
      - (1) establishes ULTS,
      - (2) re-establishes ULTS at the same residence at which ULTS was previously provided, regardless of reason for disconnect,
      - (3) establishes ULTS at a new principal place of residence, or

(4) switches ULTS from one ULTS Provider to another.

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(To be inserted by ut	ility)	Issued by	(To be inse	rted by Cal. P.U.C.)
Advice Letter No.	399	Harry H. Baker	Date Filed	October 13, 2011
		NAME	Effective	December 1, 2011
Decision No.		President	- Resolution	

#### 4.3 SPECIAL CONDITIONS - Continued

- F. Discounted Non-Recurring Charges Continued
  - 1. Service Connection Charge Continued
    - c. Utilities may not impose a "central office charge" in addition to the ULTS connection charge when installing ULTS.
    - d. Installation of a second and subsequent telephone service connections shall be subject to the Utility's regular tariffed rates for these connections, except that low-income households with a disabled member may qualify for ULTS connection charges on two residential telephone connections.
  - 2. Service Change/Conversion Charge

The ULTS change/conversion charge is applicable each time a ULTS customer requests a change in the class (business or residential to ULTS), type (measured to flat rate service or vice versa), or grade of service (one to two party\* service or vice versa) including requests to change from Foreign Exchange Service. There is no limit on the number of times a ULTS customer may pay the ULTS change/conversion charge to effect a change in the class, type or grade of service. The discounted charge excludes adding services not covered under the ULTS program.

(T)

- No conversion charge may be assessed on an applicant or claimed from the ULTS fund if a customer fails to qualify for ULTS.
- No conversion charge can be assessed on a customer or claimed from the ULTS fund if a customer is removed from the ULTS program (either voluntarily or involuntarily).

\*Grandfathered/Frozen service effective October 27, 2010. See Schedule Cal. P.U.C. No. A2, General Regulations, 2.1.2.A.

(N)

(N)

(To be inserted by u	tility)	Issued by	(To be inserte	d by Cal. P.U.C.)	
Advice Letter No.	382	Harry H. Baker	Date Filed	August 11, 2010	
Decision No.		President	Effective	October 27, 2010	
		TITLE	Resolution No.	T-17291	

## 4.3 SPECIAL CONDITIONS - Continued

G. Eligible recipients of this service may have up to 12 months to pay the Utility for the reduced Service Connection Charges. The Utility will bill the customer in 12 equal installments.

## H. Deposits

- Establishment of Credit ULTS Residence Applicants
  - a. For Basic Service:

A deposit is not required from ULTS customers to establish credit for basic service, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5.

b. For Non-Basic Service(s):

Each applicant will be required to establish credit for non-basic services in accordance with Schedule Cal. P.U.C. No. A2, Rule 6, Establishment of Credit for Residence Service, Section B. The Utility may elect to offer toll blocking/toll restriction to the applicant in lieu of requiring a deposit for non-basic toll service(s) as prescribed in Schedule Cal. P.U.C. No. A2, Rule 7, Deposits.

- Re-Establishment of Credit ULTS Residence Applicants
  - a. For Basic Service:

A deposit is not required from ULTS customers to re-establish credit for basic service, as defined in California Public Utilities Commission Decision 96-10-066, Appendix B, page 5.

b. For Non-Basic Service(s):

A customer or applicant whose service has been discontinued for non-payment of bills will be required to re-establish credit in accordance with Schedule Cal. P.U.C. No. A2, Rule 6, Establishment and Re-Establishment of Credit. The Utility may elect to offer toll blocking/toll restriction to the applicant or customer in lieu of requiring a deposit for non-basic toll service(s) as prescribed in Schedule Cal. P.U.C. No. A2, Rule 7, Deposits.

(To be inserted by utility)		Issued by	(To be inserted by Cal. P.U.C.)		
Advice Letter N	io. 365	Harry H. Baker	Date Filed	May 29, 2008	
Decision No.	07.04.024	NAME Dropidont	Effective	August 4, 2008	
Decision No.	07-01-024	President	Resolution N	0.	

- 4.3 SPECIAL CONDITIONS Continued
  - H. Deposits Continued
    - 3. Service Reinstatement

The Utility may require a ULTS customer to pay any overdue basic ULTS rates and charges, or make payment arrangements, before ULTS is reinstated to a ULTS customer's line at the same address or new address.

- Other than previously stated, establishment or re-establishment of credit shall be in accordance with Schedule Cal. P.U.C. No. A2, Rule 6, Establishment and Re-Establishment of Credit.
- Any payment received from ULTS customers will be applied first to the balance due on deniable local service non-recurring and recurring charges, including mandated surcharges and taxes, and the remaining amount will be applied to long distance/toll service and other charges at the Utility's discretion, unless the customer directs otherwise.

Disconnection of ULTS service is prohibited for non-payment of toll charges.

Other than stated above, ULTS service shall be subject to the conditions set forth in Schedule Cal. P.U.C. A2, Rule 11, Discontinuance and Restoration of Service.

J. Customers who wish to re-establish ULTS service after removal from the program will be treated as a new customer, subject to the Commission's enrollment and certification process. A Service Order Charge as shown in Rates 4.2. B.1.a, B.1.b, B.1.c, or B.2.a. is applicable. The ULTS discount will not be applied retroactively to the date of removal.

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(To be inserted by utility)		Issued by	(To be inserted by Cal. P.U.C.		
Advice Letter No.	399	99 Harry H. Baker		October 13, 2011	
_	NAME Effective		December 1, 2011		
Decision No.		President	Miecuve -	December 1, 2011	
		TITLE	Resolution	No. T-17321	

SCHEDULE CAL. P.U.C. NO. A4 1st Revised Sheet 15 Cancels Original Sheet 15

#### A4. UNIVERSAL LIFELINE TELEPHONE SERVICE

#### 4.3 SPECIAL CONDITIONS - Continued

K. Each ULTS customer is subject to the annual verification process. The certifying agent will qualify new ULTS customers and verify the continued eligibility of existing ULTS customers.

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Any ULTS customer who fails to qualify for continued ULTS eligibility and/or fails to return the completed verification form by date specified by the certifying agent shall be removed from the ULTS program.

Upon notification from the certifying agent, the Utility shall convert the customer to regular residential service starting with the removal date provided by the certifying agent. Service Connection Charges will not apply to the change in service. The Utility may require service deposits, if applicable.

L. Recipients of ULTS service must notify the Utility of a change in any condition which occurs that would cause the household to no longer qualify for ULTS and/or a second ULTS line. **(T)** 

Upon receipt of notification, the Utility will change the ULTS service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service. The Utility may require service deposits, if applicable.

M. The Commission or the Commission's agent may audit and verify a customer's eligibility to participate in the ULTS program. Any customer who is found to be ineligible to participate in the ULTS program shall be removed from the ULTS program.

Upon notification from the Commission or the Commission's agent, the Utility shall convert the customer to regular residential service starting with the removal date provided by the certifying agent. Service Connection Charges will not apply to the change in service. The Utility may require service deposits, if applicable.

The Commission or the Commission's agent may bill the ineligible customer for any ULTS discounts that the customer should not have received for the period covered by the audit, plus interest equal to the 3-month commercial paper rate.

(To be inserted by utility)		<b>Issued by</b> (To be inserted by C		y Cal. P.U.C.
Advice Letter No.	374	Harry H. Baker	Date Filed	May 1, 2009
		NAME	Effective	July 1, 2009
Decision No.	- and the second	President		
		TITLE	Resolution No.	T-17202

## 4.3 SPECIAL CONDITIONS - Continued

- N. The Utility will annually mail to all residence customers, other than customers of ULTS, foreign exchange or farmer lines, a notice that contains information about the availability, terms, and conditions of ULTS.
- O. In addition to the rates and conditions specified herein, all rules, regulations, charges, and rates in conjunction with the services furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
- P. Optional services and equipment are not included in ULTS rates, but will be provided to ULTS customers at applicable tariff rates and charges.
- Q. ULTS rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.
- R. Each ULTS customer shall be eligible for one or two ULTS lines as set forth in General Order 153, and ULTS customers may subscribe to additional non-ULTS lines. Non-ULTS lines will be available to ULTS customers at the applicable regular tariffed rates and charges.
- S. The Utility will send a confirmation notice to all ULTS applicants informing them of the arrival of Application Forms from the California LifeLine Administrator and the requirement to return the completed forms with all required documentation. The notice will also inform them that failure to return all of the required documentation by the deadline date will result in denial of LifeLine service.

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(To be inserted by utility)

Advice Letter No. 399

Harry H. Baker

Date Filed October 13, 2011

NAME

Decision No.

President

TITLE

Resolution No. T-17321

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sportsor, and a person is not required to respond to, a collection of information unlessed dissplays a valied OMB control number. Fire valid OMB control number for this sufformation collection is estimated to a verage 4 hours per response, including the time for reviewing instructions, searching extracted data governess, such reports and maintaining and maintaining and maintaining the data procedure, and considering our personse.

searching cristing data sources, gathering and maintaining	g the data needed, and co	mipleting and reviewing	g the collection of information	-K	
USDA-RU	JS		This date will be used by RUS to review your financial situation. Your		
			and subject to fish rollings and expolations regarding confidential in	formation, will be treated a	confidential
			BORROWER NAME		
OPERATING RE TELECOMMUNICATION		RS	Sierra Telephone Company, Inc.		
			(Prepared with Audited Data)		
INSTRUCTIONS-Submit report to RUS within 30 de	: (1) 10일 (1) 10일 (1) 10일 (1) 10일 (1)			ORROWER DESIGNAT	ION
For detailed instructions, see RUS Bulletin 1744-2.	Report in whole dolla	n only	December, 2013	CA0515	
to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY RENEWALS HAVE BEEN OBTAIN	7 CFR PART 1788 ED FOR ALL PO	rdance with the act I, CHAPTER XVI LICIES. I THIS REPORT	ERTIFICATION counts and other records of the system and reflect the state ii, RUS, WAS IN FORCE DURING THE REPORTING PURSUANT TO PART 1788 OF 7CFR CHAPTER A te of the Indianna)	G PERIOD AND	
All of the obligations under the RUS loan do have been fulfilled in all meternal respects	cuments		There has been a default in the fulfillment of the obligate under the RUS toen documents. Seid default(s) is/are specifically described in the Telecom Operating Report		
	-	DATE	-		
		PART	A. BALANCE SHEET		
	BALANCE	BALANCE		BALANCE	BALANCE
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR	END OF PERIOR
CURRENT ASSETS			CURRENT LIABILITIES	20	·
Cash and Equivalents	1		25. Accounts Payable		
2 Cash-RUS Construction Fund	1		26. Noles Psyable		
3 Affiliates.		1	27. Advance Billings and Payments	7	
a Telecom, Accounts Receivable	П	1	28. Customer Deposits		
b. Other Accounts Receivable	Ц	9	29. Current Met. L/T Debt		
c Notes Receivable	<u> </u>		30. Current Mel. L/T Debt-Rur. Dev.		
4 Non-Affiliates.			31. Current MatCapital Leases		
a. Telecom, Accounts Receivable	<b>∔</b>	A.	32 Income Taxes Accrued		
b Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable	-	1	34. Other Current Liabilities	_	
5 Interest and Drvidends Receivable	-		35. Total Current Liabilities (25 thru 34)	_	
6. Material-Regulated	-	9.	LONG-TERM DEBT	i	
7 Material-Nonregulated	H	1	36. Funded Debt-RUS Notes		
B. Prepayments	+	3	37. Funded Debl-RTB Notes	-	
9 Other Current Assets	H		38. Funded Debt-FFB Notes	-	
D. Total Current Assets (1 Thru 9)		4	39. Funded Debt-Other		
ONCURRENT ASSETS			40. Funded Debt-Rural Develop, Loan 41. Premium (Discount) on L/T Debt		
Investment in Affihated Companies     Rural Development	T .	*	42. Reacquired Debt		
b. Nonrural Development		1.0	43. Obligations Under Capital Lease		
Other Investments		1	44. Adv. From Affiliated Companies		
a Rural Development			45. Other Long-Term Debt		
b Nonural Development		i.	45. Total Long-Term Debt (36 thru 45)		
3. Nonregulated investments		- 10	OTHER LIAB, & DEF. CREDITS	i	
Other Noncurrent Assets		i	47. Other Long-Term Liabilities		
Deferred Charges		ii ii	48. Other Deferred Credits		
Junsdictional Differences		ii ii	49. Other Jurisdictional Differences	i	
. Total Noncurrent Assets (11 thru 16)		ij	50. Total Other Liabilities and Deferred Credits (47 thru 49)	Ī	
ANT, PROPERTY, AND EQUIPMENT			EQUITY		
Telecom, Plant-in-Service	1	Ť	51. Cap. Stock Outstand & Subscribed		
Property Held for Future Use			52. Additional Paid-in-Capital		
Plant Under Construction		Ť.	53. Treasury Slock		
. Plant Adj., Nonop Plant & Goodwill		i.	54. Membership and Cap. Certificates		
. Less Accumulated Depreciation	1	<u> </u>	55 Other Capital	į.	
. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits	1	
. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins		
77.0			58. Total Equity (61 thru 57)		
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)		

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#### USDA-RUS

# OPERATING REPORT FOR **TELECOMMUNICATIONS BORROWERS**

DODDOMED	DECICHIATION
BURRUWER	DESIGNATION

CA0515

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

December, 2013

#### PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

ITEM	PRIOR YEAR	THIS YEAR
Local Network Services Revenues		
Network Access Services Revenues		
Long Distance Network Services Revenues		
Carner Billing and Collection Revenues		
5 Miscellaneous Revenues		
6 Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)		
8. Plant Specific Operations Expense		1
Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13 Corporate Operations Expense		
14. Total Operating Expenses (8 thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expenses		
17 State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+16+19)		
21 Net Operating Income or Margins (15+16-20)		1
22 Interest on Funded Debt		
23 Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27 Nonoperating Net Income		
28. Extraordinary Items		
29 Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32 Total Taxes Based on Income		
33 Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35 Dividends Declared (Common)	<u>.</u>	
36. Dividends Declared (Preferred)		
37 Other Debits Year-to-Date		
38 Transfers to Patronage Capital		
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)		
14. Annual Debt Service Payments		
15. Cash Ratio [(14+20-10-11) / 7]		
6. Operating Accrual Ratio [(14+20+26) / 7]		
7 TIER [(31+26) / 26]		
8 DSCR [(31+26+10+11) / 44]		

#### USDA-RUS

BORROWER DESIGNATION

CA0515

OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

PERIOD ENDED

	TELECOMMUNICATIONS BORROWERS	PERIOD ENDED				
INS'	TRUCTIONS - See help in the online application.	December, 2013				
		IT OF CASH FLOWS				
1.	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)					
	CASH FLOWS FROM OPERATING A	CTIVITIES				
2.	Net Income					
-	Adjustments to Reconcile Net Income to Net Cash Prov	rided by Operating Activities				
3.	Add: Depreciation	and by operating restricts				
4.	Add: Amortization					
5.	Other (Explain)					
	Changes in Operating Assets and L	rabilities				
6.	Decrease/(Increase) in Accounts Receivable					
7.	Decrease/(Increase) in Materials and Inventory					
8.	Decrease/(increase) in Prepayments and Deferred Charges					
9	Decrease/(Increase) in Other Current Assets					
10.	Increase/(Decrease) in Accounts Payable					
11.	Increase/(Decrease) in Advance Billings & Payments					
12.	Increase/(Decrease) in Other Current Liabilities					
13.	Net Cash Provided/(Used) by Operations					
	CASH FLOWS FROM FINANCING AC	CTIVITIES				
14.	Decrease/(Increase) in Notes Receivable					
15.	Increase/(Decrease) in Notes Payable					
16	Increase/(Decrease) in Customer Deposits					
18.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) Increase/(Decrease) in Other Liabilities & Deferred Credits					
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital	Cartificates & Other Capital				
20.	Less: Payment of Dividends	of certificates a Other Capital				
21.	Less: Patronage Capital Credits Retired					
22.	Other (Explain)					
	Outer (Explain)					
23.	Net Cash Provided/(Used) by Financing Activities					
	CASH FLOWS FROM INVESTING AC	TIVITIES				
24	Net Capital Expenditures (Property, Plant & Equipment)					
25.	Other Long-Term Investments					
26.	Other Noncurrent Assets & Jurisdictional Differences					
27.	Other (Explain) Accumulated Depreciation - Retirements					
	Accumulated paperedation - Retirements					
28.	Net Cash Provided/(Used) by Investing Activities					
29.	Net Increase/(Decrease) in Cash					
30.	Ending Cash					

Revision Date 2010



# INDEPENDENT AUDITORS REPORT ON COMPLIANCE WITH ASPECTS OF CONTRACTUAL AGREEMENTS AND REGULATORY REQUIREMENTS FOR TELECOMMUNICATIONS BORROWERS

The Board of Directors
Sierra Telephone Company, Inc.



Proprietary and Confidential

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